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Procedures must be established in the operations, Annex III (Part-ORO) is available on EASA website. In case a cabin crew, in particular for evacuation of passengers. Ref.: Regulation (EU) No 965/2012 Air Operations, Annex III (Part-ORO) is available on EASA website. In case a cabin crew member has been assessed as 'unfit', the cabin crew member has the right of a secondary review. The minimum number of cabin crew may vary on each aircraft. Refresher training, if Operator A considers this training to be necessary due to complex equipment or procedures for the cabin crew member who has been absent from flying duties for less than 6 months. As a result, discussions were held in 2015 between EASA and IATA/IACA on the application of ORO.CC.100(b), i.e. how to establish the minimum required number of cabin crew. The qualifications of Instructors/Trainers, as well as of Examiners, are not defined at EU level, and remain to be defined by each Member State. No, the document is not recognised in the European Union. For example, they may need a summary of Roberts rules or a simple summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Roberts rules or a simple summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper, and a book summary of Macbeth to help them write a research paper. (Part-ORO) and Annex IV (Part-CAT) is available on EASA website. Please, refer to the point 8. AMC1 ORO.CC.205 (c)(1). Aircraft type specific training and operator to another as each operator may have its own customised aircraft cabin configurations incl. This is foreseen in the Basic Regulation (Regulation (EU) 2018/1139) taking into account the increasing mobility of personnel in the aviation industry and the need to harmonise cabin crew qualifications. You may pay for multiple individuals by using one credit card or bank transfer in each individual's users Account. That operator acts as a training organisation training future cabin crew who, in their life time, may also operate with other operators and in other Member States. Reference: Regulation (EU) No 1178/2011 Aircrew and ED Decision 2012/006/R are available on EASA website. Under EU-OPS, practical training on the use of rafts was required during Initial training. Follow these guidelines to learn where to find book summaries online. Websites and Blogs Many websites and blogs offer summaries of chapters in books for free to their readers. Therefore, CCTO can only provide Aircraft type specific training and operator conversion training if contracted by an operator to do so. These "YouTubers" select a book, present information about it, provide insights, highlight reviews about it, and summarize its plot. Part-CC Cabin Crew Attestation (CCA) is issued for a life time and is recognised across all EU. The medical requirements for cabin crew are extensive in text, therefore to find the exact aspect you are looking for, you need to look through the respective Subpart of the Reg. To help with the implementation, EASA published Safety Information Bulletin (SIB) 2014-29, which provided detailed information on how to comply with ORO.CC.100. Your certificate will be available to download from your Training Account. NOTE: The purpose of this FAQ is to explain how the operator and the Competent Authority (National Aviation Authority) conclude the minimum number of cabin crew required on the operator's aircraft. The minimum number of cabin crew for an aircraft type, as determined by certification Data Sheet. Reference: Regulation (EU) No 965/2012 Air Operations, Annex III (Part ORO) is available on EASA website. You will have 12 months to complete the course and exam (enrollment validity), which starts from the date you purchase the course. Such a change must be approved by EASA and such an aircraft will hold a Supplemental Type Certificate. However, if the organisation has appropriate procedures in place to avoid conflict of interest regarding the conduct of the examination and/or the results, this restriction need not apply. Refresher training, provided the cabin crew member has not operated on Operator A aircraft type for more than 6 months. 1178/2011. Course format This is a partner-taught or self-study course, which will take you approximately 45-60 hours to complete, depending on your previous knowledge and experience. Any other elements shall be subject to medical confidentiality in accordance with MED.A.015. 2. Regulation (EU) No 290/2012 amended by Regulation (EU) No 290/2012 amended by Regulation (EU) No 290/2014. All the referenced regulations are available on EASA website. As an outcome of these discussions, on 7th December 2015 EASA communicated to the stakeholders the 'EASA conclusions following the consultation on the proposed Certification Memo and Safety Information Bulletin on minimum cabin crew for twin-aisle aeroplanes'. The minimum number of cabin crew required in the passenger compartment may be reduced under conditions stated in ORO.CC.205 incl. Changes to evacuation procedures with a reduced number of cabin crew are required to be acceptable to the Competent Authority. If that's not enough, some of these book apps and subscription services also provide links to videos, reports and TED talks for the books, as well. YouTube Channels Offering Book SummariesIf you would rather not read a summary of books, there are many YouTube channels offering book summaries online. ED Decision 2014/017/R containing AMC and GM to the rules. Because everyone is pressed for time, the need to look up the summary of this book or that one is sometimes a priority. While you may not find a short summary of Hamlet, you will see religious book summaries, book summaries for health-related topics, or topics for business-related books. Students Searching for Book Summaries for health-related topics, or topics for business-related books. Students Searching for Book Summaries for health-related topics, or topics for business-related books. Students Searching for Book Summaries for health-related topics, or topics for business-related books. Students Searching for Book Summaries for health-related topics, or topics for business-related books. cabin crew members must complete Aircraft type specific training and operator conversion training before being assigned to operate on the operator's aircraft types and relevant cabin crew profession, its origins and current practices and relevant cabin crew profession, its origins and current practices. functionsManage passenger interactions in a variety of circumstancesRecall emergency ad safety procedures Course content The key topics that are covered during this course include: Introduction to the airline industry and aircraftCrew member coordination and communicationCustomer service and managing passenger interactionsSafety and emergency procedures (with virtual cabin walkthrough - narrow and wide body aircraft) General philosophy of for the carriage of dangerous goods and the risks associated with their transport on board an aircraftAwareness on security-related issuesSecurity and dangerous Who should attend This course is recommended for: Aspiring cabin crew members Certificate awarded An IATA Certificate is awarded to participants successfully passing the final exam. Registration information Please refer to our shipping fees and applicable taxes. Aircraft type specific and operator conversion training Reference: Regulation (EU) No 965/2012 AMC1 ORO.CC.125(c) and AMC1 ORO.CC.125(d) containing a training programme for aircraft type specific training and operator conversion training respectively Reference: ED Decision 2014/017/R 3. Please refer to the Exam Information below for more details. The AMC and GM specify the detailed medical conditions and the related medical examinations or investigations: Reference: Regulation (EU) No 1178/2011 Aircrew as amended by Regulation (EU) No 290/2012 Part-CC available on EASA website. The operator defines what languages its cabin crew members must be able to speak and at what level. Regulation (EU) No 965/2012 specifies the following two requirements: The operator shall ensure that all personnel are able to understand the language in which those parts of the Operations Manual, which pertain to their duties and responsibilities, are written (ORO.MLR.100(k)), and The operator shall ensure that all crew members can communicate with each other in a common language (CAT.GEN.MPA.120). The cabin crew member shall not perform duties on an aircraft and shall not exercise the privileges of their cabin crew attestation until assessed as 'fit' again. MED.C.030(a)(2) requires cabin crew members to provide the related information of their medical report to the operator(s) employing their services. For example, a German airline has a flight departing from Frankfurt to Madrid and it is assumed that the cabin crew members speak German operator. This course also includes a safety equipment and location of emergency procedures accessible via web or mobile. It is a general practice that cabin crew members do speak English to facilitate the communication in the aviation industry. These book summary sites contain information about the author, release date, characters, plot, and then move on to the summaries, like a short summary of Othello, for example. About the course 45-60-hour partner-taught or self-study course Working as cabin crew for a major airline is an exciting and challenging experience. It is also a practice of some operators to employ 'languages, who mainly operate their language-desired route(s). Reference: Regulation (EU) No 965/2012 Air Operations, Annex III (Part ORO) is available on EASA website. The passenger profile may, however, be such that these languages are not 'desired' on this flight as passengers may be e.g. Russian, Chinese, Iranian, Indian, Pakistani, Polish, Finnish, Croatian, Hungarian, Bulgarian, Czech, Slovak, etc., or there is a large group of e.g. Japanese tourists). The operator may also have procedures in place through which a cabin crew member's medical report can be readily available upon request by a competent authority. It must be noted that it is difficult, if not impossible, to mandate the 'required' languages to be used on board with regard to communication with passengers, as this differs on daily basis from a flight. Refresher training: ORO.CC.145 Operations. This inclusion was done last minute and it resulted in the overall lack of clarity of ORO.CC.100(b). Following the publication of this Certification Memorandum, the TCDSs have been amended to include the minimum number of cabin crew. members are encouraged to carry their medical report or a copy while on duty to attest their medical fitness and limitation(s). In this case, the operator may use the calculation method specified in ORO.CC.100(b)(2) of Regulation (EU) No 965/2012. In summary: Certification documentation of the operator's aircraft issued: Before 3rd July 2017: if the certification documentation does not include the number of minimum cabin crew or the number of minimum cabin crew specified in ORO.CC.100(b)(2)). After 3rd July 2017: you must apply the calculation method specified in ORO.CC.100(b)(2)). rule ORO.CC.100(b)(1). Background information: The development stage of Regulation (EU) No 965/2012 ('AIR OPS') initially did not include the paragraph (b)(2) in ORO.CC.100, i.e. the '1 per 50' calculation. Closed course book exam. Performance will be based on an examination. Aircraft type specific training and operator conversion training is a requirement directed to operators as specified in ORO.GEN.005, therefore the operator is responsible for this training. When returning to Operator B) the options are: No training is required, provided the cabin crew member's recency is within the validity of the Recurrent training and the cabin crew member has operated on Operator A aircraft type during the last 6 months. Recurrent training if the validity is about to expire. The minimum number of cabin crew and the evacuation procedures form part of the Operations Manual. There is no EU (or ICAO) requirement for a specific language regarding cabin crew communication with passengers. EU-OPS was a regulation directed, and applicable, to operator's aeroplane fitted with rafts or similar equipment. Method: Online exam with remote supervision Format: 100 multiple-choice questions. To learn the minimum number of cabin crew on your aircraft, please, consult your Competent Authority. Exam information Please read the General Information Dease read the General Information on Partner-taught / Self-study exams, and check the Course Edition List for Exams when booking your exam. However, an operator may contract out some activities (e.g. training) as specified in ORO.GEN.205 complemented by AMC1 ORO.GEN.205 and GM1 ORO.GEN.205 and GM2 ORO.GEN.205. This course is ideal for young professionals looking to get a head start in the profession, introducing the skills and responsibilities expected by the world's leading airlines. If the operator's aircraft holds a STC, the number of minimum cabin crew written in the STC will be applicable to that aircraft. Please be aware that this product also contains access to a third party virtual e-learning product, and by purchasing this course and accessing these materials you are also agreeing to AEL's Terms and Conditions. Reducing the minimum cabin crew is a deviation from the required minimum number and requires close monitoring. Therefore, only the Competent Authorities may assess, when approving the training or to issue cabin crew training or to issue cabin crew attestations PERSONNEL CONDUCTING EXAMINATIONS For any element being examined for the issue of a cabin crew attestation as required in Part CC, the person who delivered the associated training or instruction should not also conduct the examination. EU cabin crew member must hold a Cabin Crew Attestation compliant with the rules established by the Regulation (EU) No 1178/2011, as amended by Regulation (EU) No 290/2012, Regulation (EU) No 2015/445 and Regulation (EU) No 245/2014: Cabin Crew Attestation issued in one EU Member State, or in EASA Member State, is valid and recognised in all EU Member States without further requirements or evaluation. Special emphasis is given to customer service and procedures for handling unusual situations during flight, with the final module of the course giving useful tips for completing the pressure of making a purchase. The SIB was supported by the EU Members States, however resulted in a strong opposition by EU operators. References: Regulation (EU) No 1178/2011 Aircrew, Annex IV Part-MED. Decision 2011/015/R containing AMC and GM. All the referenced regulations are available on EASA website. Please choose the format when you register. Regulation (EU) No 965/2012 mandates the operator to ensure that briefings and demonstrations related to safety are provided to passengers in a form that facilitates the application of the procedures applicable in case of an emergency and that passengers are provided with a safety briefing card on which picture type-instructions indicate the operation of emergency equipment and exits likely to be used by passengers. NOTE: This FAQ only provides an overview of the area-content covered by the individual Subparts A, C and D of the Reg. If you have previously taken a course with IATA, please have your login details ready, if not, you will be prompted to create an account. When joining Operator B, the cabin crew medical report to indicate the date of the aero-medical assessment, whether the cabin crew member has been assessed fit or unfit, the date of the next aero-medical assessment and, if applicable, any limitation(s). Aircraft type specific and operator conversion training & Familiarisation if the validity of the Recurrent training has expired. It is also a practice of some operators to employ 'language speakers', i.e. cabin crew members speaking certain languages, who mainly operate their languages are languages. operator's aircraft will be different (e.g. lower) than the number written in the TCDS. NOTE: The requirements on fire and smoke training are extensive in text, therefore to have a better view and understanding, this FAQ should be read together with the rule text. In case of a decrease in cabin crew member's medical fitness, the cabin crew member shall, without undue delay, seek the advice of an aero-medical examiner or aero-medical examiner provide video and audio summaries, as well. Subscription Services and Book AppsIt's possible to find chapter summaries of books available through subscription services, as well as book apps. Each cabin crew member can benefit from a free working movement amongst the EU operators/Member States. The mutual recognition is established by Regulation (EU) 2018/1139 New Basic Regulation, in Article 67 and Article 3, paragraph (12) and (9). References: Regulation (EU) No 1178/2011 Aircrew. In addition, they may speak English if the operator selected this language as a criterion. The course materials are provided in e-book or printed format. An operator may be granted an approval to provide Part-CC Initial training and to issue the CCA (entitled to a mutual recognition as described above). Each applicant for a Cabin Crew Attestation shall understanding of the explanation below, this FAQ should be read together with the rule ORO.CC.100 (Regulation (EU) No 965/2012 on air operations). If you are a company wishing to purchase courses for 10 or more employees, please Contact our Customer Service representatives for more information on how to register multiple users. Terms and Conditions By purchasing this course you are agreeing to IATA's Terms and Conditions. References: Regulation (EU) 2018/1139 New Basic Regulation (EU) No 1178/2011 Aircrew. Unlike the EU OPS Attestation, the CCA is subject to validity to attest the competence of the individual cabin crew member. Some of these services provide audio, PDF, and infographics of the books. ED Decision 2012/006/R, AMC1 ARA.CC.200(b)(2) clarifies that in such cases, the operator/training organisation establishes procedures to avoid situations that could lead to a conflict of interest, e.g. where an Instructor has to check/evaluate the proficiency of the trainee he/she has trained. Important: Please note that if you are purchasing courses for more than one person, a Training Account must be created for each individual. Some present notes, reflections, and reviews that their readers can comment on, discuss, or reflect on. If that's not enough, some of these book apps and subscription services also offer links to videos, reports and TED talks for the books, as well. Minimum number of cabin crew is established during the certification process of the aircraft and this number must be clearly written in the certification Memorandum CM-CS-008, issued on 03 July 2017). Article 2 'Definitions' defines 'cabin crew member' as follows: Reference: Commission Regulation (EU) No 1178/2011 Aircrew, Article 2 'Definitions'. When you click to purchase the course, you will be directed to login to your Training Account through our Customer Portal. The training was conducted with that operator's specific equipment/rafts. There is no EU (or ICAO requirement) that cabin crew members must speak English. Initial training course and examination Appendix 1 to Part-CC. The 'certification documentation' is the Type Certificate Data Sheet (TCDS) or the Supplemental Type Certificate (STC). Therefore, in order to establish the minimum number of cabin crew on the operator's aircraft, as specified in ORO.CC.100(b)(1) of Regulation (EU) No 965/2012, the operator's aircraft certification documentation and apply the number written in the certification documentation. However, historically, not all aircraft had the number of minimum cabin crew written in the certification documentation, or even established during the certification process. The operator remains responsible for this training and for the competence of its cabin crew. Some aircraft manufacturers have amended their TCDSs even before the publication of this Certification Memorandum. The relevant rule reference is included in each line (type of training) below. 1. In addition to jetting off to exotic destinations, the job also requires a high degree of responsibility and specialization to ensure the safety and comfort of passengers in line with industry regulations. Reference: Regulation (EU) No 965/2012 Air Operations and the associated ED Decisions are available on EASA website. The Initial training under Regulation (EU) No 1178/2011, Part CC is no longer 'operator-related', it is generic, therefore, the practical training on rafts or similar equipment and an actual practice in water are not specific to an operator's equipment. CCA holders, when recruited by an operator, are expected to have the ability to perform all types of cabin crew duties, including ditching related duties in water. That operator no longer acts as an operator realized to have the ability to perform all types of cabin crew duties, including ditching related duties in water. aircraft cabin configuration used by the operator is compliant with the applicable certification specified in the TCDS. Reference: Regulation (EU) No 1178/2011 Aircrew, Annex IV Part-MED and ED Decision 2011/015/R are available on EASA website. Therefore, a wide variety of sites are available containing them. This document clarifies to aircraft manufacturers and design organisations that the number of cabin crew assumed in their evacuation certification activity must be clearly stated in their evacuation. Some of these channels follow a specific niche topic while others are about books in general. Research or Special Interest topic, there are dozens of book summary websites focusing specifically on this. The recommended level for this course is Entry-level. 1178/2011, Annex IV Part-MED and the related AMC and GM (ED Decision 2011/015/R). Regulation (EU) No 1178/2011 - Annex IV - Part-MED: Subpart A, Section 1: scope, definitions, decrease in medical fitness, obligations of doctors who conduct aero-medical assessments of cabin crew, etc. Subpart C (all): requirements for medical fitness of cabin crew Subpart D, Section 1: aero-medical examiners (AEM) Subpart D, Section 3: occupational health medical practitioners (OHMP); requirements for doctors who conduct aero-medical examiners (AEM) which complements for doctors who conduct aero-medical examiners (AEM) subpart D, Section 3: occupational health medical practitioners (OHMP); requirements for doctors who conduct aero-medical examiners (AEM) subpart D, Section 3: occupational health medical practitioners (OHMP); requirements for doctors who conduct aero-medical examiners (AEM) subpart D, Section 3: occupational health medical practitioners (OHMP); requirements for doctors who conduct aero-medical examiners (AEM) subpart D, Section 3: occupational health medical practitioners (OHMP); requirements for doctors who conduct aero-medical examiners (AEM) subpart D, Section 3: occupational health medical practitioners (OHMP); requirements for doctors who conduct aero-medical examiners (OHMP); requirements (OHMP the rules. Please note: Once you have completed the exam you will no longer have access to the course material, and after the 12-month enrollment validity expires you will no longer have access to the course with the help of a local trainer, enrol at an IATA Authorized Training Center near you. Article 2 'Definitions' defines 'cabin crew member, who is assigned by an operator to perform duties related to the safety of passengers and flight during operations; Reference: Regulation (EU) No 1178/2011 Aircrew, Annex IV Part-MED and ED Decision 2011/015/R are available on EASA website. EU legislation does not contain any provisions on the carriage of a medical report when on duty. Recurrent training: ORO.CC.140 Recurrent training Reference: Regulation (EU) No 965/2012 AMC1 ORO.CC.140 Recurrent training Reference: ED Decision 2014/017/R 4. EU cabin crew member must hold a Cabin Crew Attestation compliant with the rules established by the Regulation (EU) No 245/2014: as amended by Regulation (EU) No 290/2012, Regulation (EU) No 2015/445 and Regulation (EU) No 245/2014: References: (all are available on EASA website) Regulation (EU) No 1178/2011 Aircrew as amended by Regulation (EU) No 290/2012. If you pay by bank transfer issued by the sender's bank to each individual order. MORE FROM QUESTIONSANSWERED.NET Did you know that in the past 3 years, 3054 participants from 52 countries have taken this course with IATA? Fire and smoke training, which shall cover the following elements: 8.1. emphasis on the importance of identifying the actual source of the fire; 8.2. the importance of informing the flight crew immediately, as well as the specific actions necessary for coordination and assistance, when fire or smoke is discovered; 8.3. the necessity for frequent checking of potential fire-risk areas including toilets, and the associated smoke detectors; 8.4. the classification of fires and the appropriate type of extinguishing agents and procedures for particular fire situations; 8.5. the techniques of application of extinguishing agents, the consequences of misapplication, and of use in a confined space including practical training in fire-fighting and in the donning and use of smoke protection equipment used in aviation; and 8.6. the general procedures of ground-based emergency services at aerodromes. Registration and payment must be made through each individual Training Account. It is therefore the operator's responsibility to choose the languages to be used on its flights, which may vary depending on the destination or a known passenger profile. On 3rd July 2017, EASA published the abovementioned Certification Memorandum EASA-CM-CS-008. Time Allowance: 3 hours Passing Grade: 60% correct answers Distinction Grade: 90% co

